I.S.P.C.
October 9, 2008
Meeting Minutes

Attendees: *Dennis Meyer, Don Herz, Ken Kuszak, Terry Lowe, and Doug Thomas*

Administration:
Technical Support
We are all still feeling the recent shock of losing our dear friend and co-worker Randy Ober. Doug has asked Craig Gifford to act as Technical Support Coordinator until this position is permanently filled.

eDiscovery
We met earlier today with the top two eDiscovery candidates Symantec and EMC, each for a couple of hours. Each demonstrated similar and viable products, but neither would be available for upgrades until December 1st. We will ask for November 1st demonstrations of the upgrades. Final decisions will probably come down to what the Attorneys like and the cost.

Budget Preparation
We have started preparing for the Budget process at Information Services, with city packets distribution planned for the first of the year.

Networking:
Youth Services Center
We still do not have an expected completion date on the fiber project to the Youth Services Center. The last we knew, we were waiting for the permit to do the construction.

Sendio Spam Filter
We are piloting within Information Services, a new spam filtering product called Sendio that allows the end user to manage their own spam. The choice is the end user's as to what they wish to receive and Sendio puts it in an intermediate file called "ICE Box". When you send an email, that contact is automatically added to your "ICE Box".

Information Center:
Exchange Migration
The Mayor's Office migrated from Notes to Exchange this morning. There is only one generic email address for the Mayor that still needs to be converted. We will now begin working on the PDA to start syncing with Outlook instead of Notes. We have web based training available for work or home. We hope to move the Public Defender over to Exchange next week, and follow with Mental Health. Public Works and Building & Safety have also asked to be considered for early

migration..

VM Ware

Bob Loos has completed the one week web cast VM Ware training. He shared that it was a very good training program and felt that he had learned a lot. This positions us to move forward with additional migrations.

New Backup System

We used to utilize ArcServe for all of our backup processes. On occasion, we were having problems with this system, so we started looking elsewhere. We are switching over to NetBackup by Symantec. The cost will be approximately $20,000-$25,000 to handle our servers. The County Assessor's tape drive for Orion has broken, so we borrowed a tape drive from Public Works, but the Assessor will need to buy 6 licenses costing $200 - $300 each. We are also planning on getting a new tape library and the Orion servers will be added to that group.

Systems Development:

Tee Time Reservation System

The Tee Time Reservation System was deployed to the public on 9/15/08 for the Pioneers Golf Course. This pilot system has been enhanced with short cut procedures as recommended by the pros. The balance of the courses can now be deployed in October as soon as all the hardware is available.

Disaster Registry

Chris completed the public module of the Lancaster County Disaster Registry and began working on the first responders module. We continue to work with Delayne Peck from LAAA on the registry and recently gave Delayne a private demonstration of the system, which he enthusiastically indorsed.

EnterpriseOne (PeopleSoft)

Conversion efforts on version 8.12 are in full swing. Conversion planning and activities began on 06/01/08, and should take about 240 hours with an October target date. A few new processes have been identified for our staff which may require additional training.

RRS (Rbase Replacement)

Nick has completed the design of the Records Request System and is working with Brian Pillard on the programming design and functions. This project is targeted for a November 3rd implementation.

Nebraska Digital Summit

Terry is working on the planning committee again this year for the conference on November 18th. The submission for the 2008 Digital Cities Survey is being compiled with an October 15th dead line.

Cellular Contract/Blackberry Devices

Don Herz wanted to discuss this after the ISPC meeting. Ken mentioned that Blackberry headquarters are in Canada and that there are no known resellers.

Technical Support:

Statistics

Craig advised Doug that web hits for the month were just a few hundred off from last month and that the utilization figures remained about the same.

Next Meeting:

November 13, 2008